

# A Conditional Lead-time Distribution for Intermittent Demand Forecasts

Hans Levenbach

Delphus, Inc.

Email: [hlevenbach@delphus.com](mailto:hlevenbach@delphus.com)

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# Presentation Overview

- Intermittent Demand in Marketing and Operations
- Formulating a Lead-time Demand Distribution
- Inference Procedure for Lead-time Probability Levels
- Software Implementation (Excel Add-in)

# Intermittent Demand in Marketing and Operations

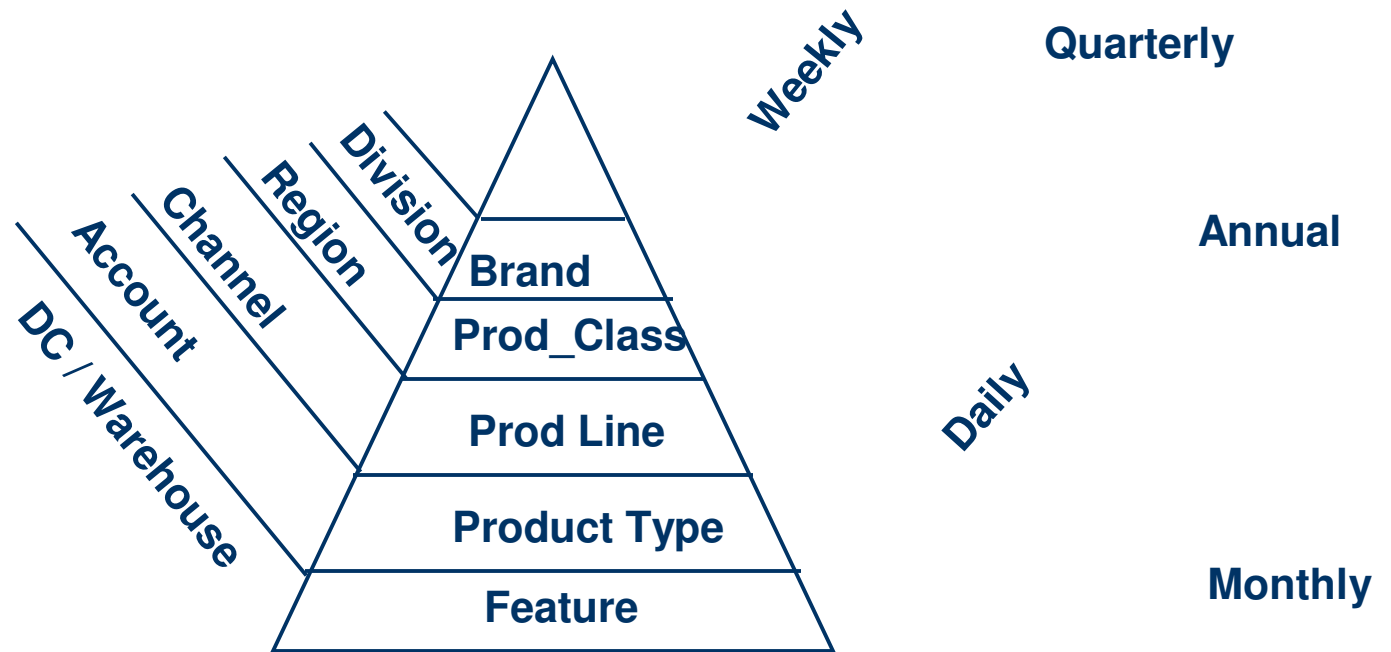
## ↻ Merchandising Optimization and Revenue Management

- accurately model product mix based on future patterns of demand at the item and store level
- multiple SKUs at multiple locations

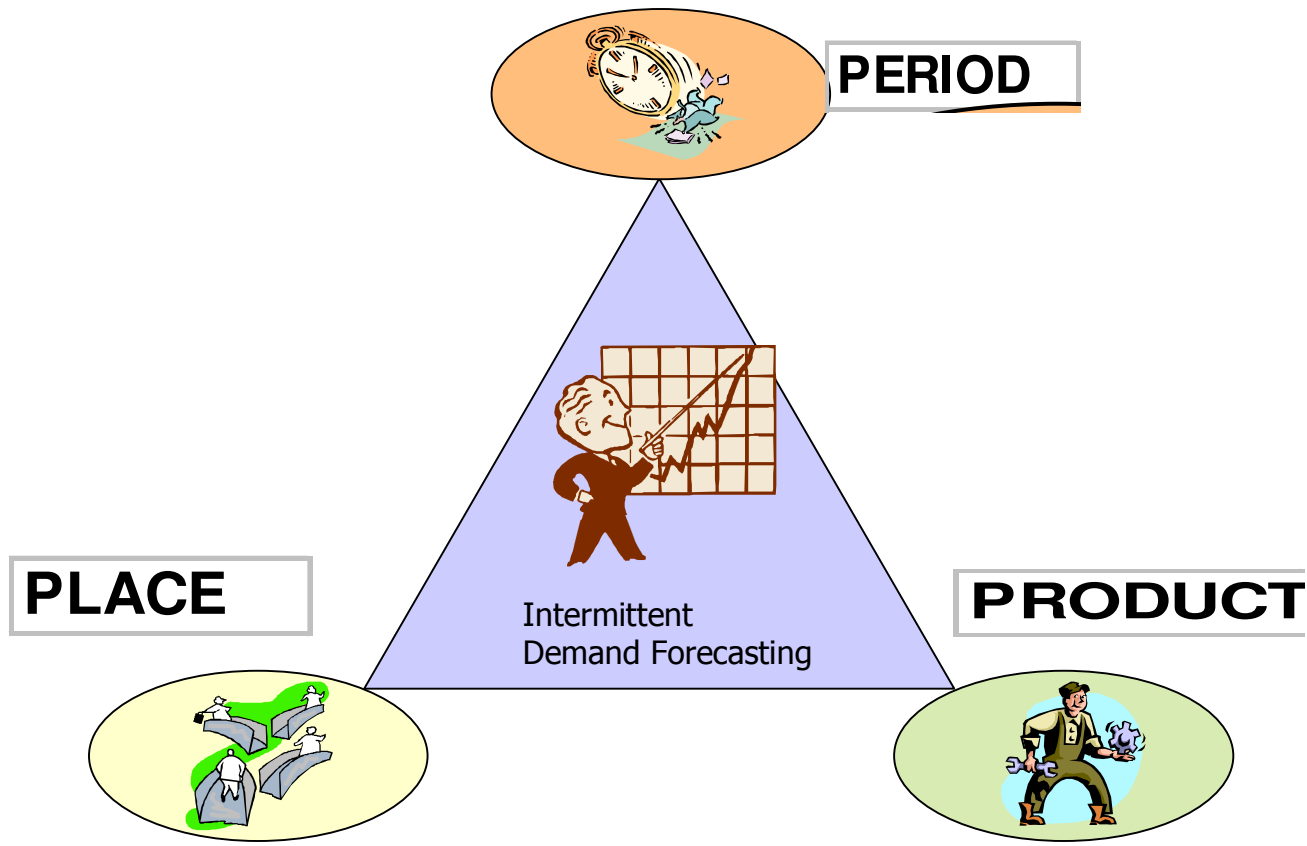
## ↻ Inventory Planning

- selecting the most appropriate inventory control policy based on type of stocked item
- grouping of SKUs for individual ABC category

# Sources of Homogeneity for Intermittent Demand



# Aligning Product Hierarchy, Customer Segmentation and Time Granularity



# Formulating a Lead-time Demand Distribution

- Select from family of exponential distributions
- Exponential family is closed under location and scale transformations

$f(x, \theta)$  can be written as  $\exp[a(x) + b(\theta) + c(x)d(\theta)]$

# A Model for Lead-Time Demand

A model for Demand  $L_d$  over (fixed) lead-time is

$$L_d = \mu + \sigma e ,$$

where

$\mu$  is an average level

$\sigma$  is a scale parameter dependent

$e$  has a random error distribution  $f(e)de$  from the exponential family of distributions

Note: Exponential family is location-scale invariant and covers many types of distributions, including the Normal distribution.

# Inference Procedure

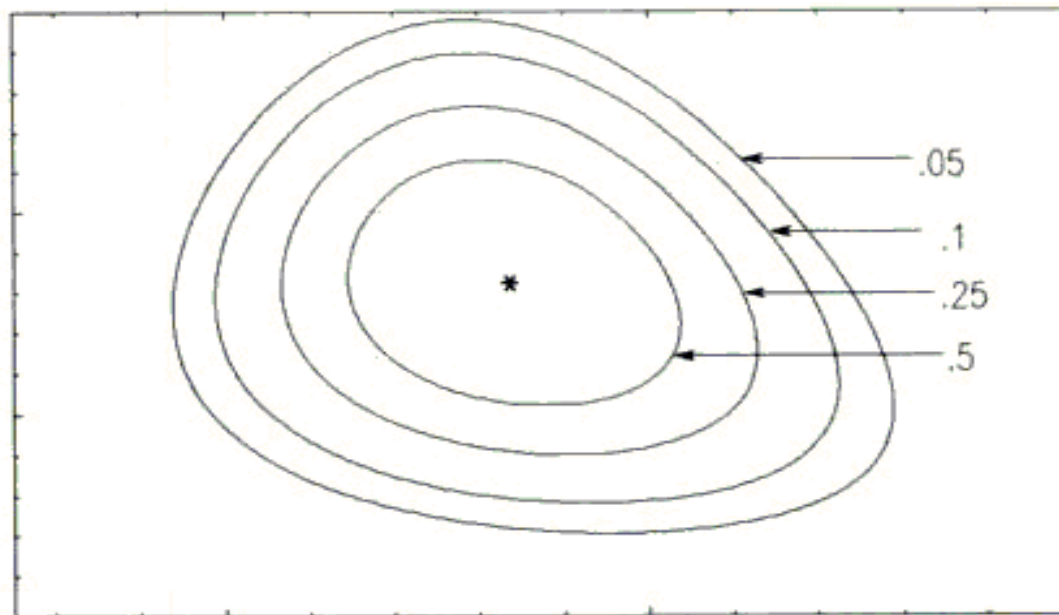
- Transform  $Ld_i \leftrightarrow \{m(Ld), s(Ld), \mathbf{O}_i\}$  and  $e_i \leftrightarrow \{m(e), s(e), \mathbf{O}_i\}$

where  $\mathbf{O}_i = (Ld_i - m(\underline{Ld}) )/ s(\underline{Ld}) = (e_i - m(\underline{e}))/s(\underline{e})$  ( $i = 1, \dots, n$ ), and  $m(\cdot)$  and  $s(\cdot)$  are location and scale statistics, respectively;

- A Reduced Model: Determine the conditional distribution of  $m(e)$  and  $s(e)$ , conditional on observed values of  $\mathbf{O}_i$ ,
- The (conditional) posterior distribution for  $(\mu, \sigma)$  is induced from the relationships  $m(e) = (m(Ld) - \mu) / \sigma$ , and  $s(e) = s(Ld) / \sigma$
- For this posterior distribution, determine a region of constant tail probability



# Inference Procedure (cont'd)



Let  $\theta = \{\mu, \sigma\}$ .  $\Pr_{\theta}(\theta \in R \mid I(x), s(x), \mathbf{O}) = 1 - \alpha$

# Software Implementation (as Excel Add-in)

- Use SSOE models to bootstrap distribution of total lead-time demand
  - non-constant variance
  - constant or variable lead-times
- Use exponential family for total lead-time demand distribution
- Use 'information measure' to assess accuracy
  - departure from normality assumptions
- Benchmark with normal distribution



# Summary

- No explicit assumptions made on Demand Event or Demand Interval distributions
- No explicit assumptions on correlations among Demand Events and Intervals
- Determine upper tail percentile of a lead-time distribution from family of exponential distributions

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# Some References

- Fraser (19xx). **Linear Models**, Wiley
- Hyndman, et. al. (2001), IJF, 17, 269-286 – empirical bootstrap with SSOE for generating lead-time demand
- Snyder, et.al. (2002), IJF, 18, 5-18 – parametric bootstrap with SSOE for generating lead-time demand